Release Notes

TASKalfa 2020 GX, 2220 GX, 2320 GX
TASKalfa 2021 GX, 2220 GX, 2321 GX

January 08, 2020

Printer Drivers	Version	Windows XP Windows Vista Windows 8	Windows 7	Windows Server 2003	Windows Server 2008 Server 2008 R2	Windows 8.1	Windows 10	Windows Server 2012 Server 2012 R2	Windows Server 2016 Server 2019
GX DRIVER	6.2.1105					✔	✔	✔	✔

FAX and Scanner Drivers	Version	Windows 8.1	Windows 10	Windows Server 2012 Server 2012 R2	Windows Server 2016 Server 2019
TWAIN Driver	2.1.1218	✔	✔	✔	✔
WIA Driver	2.1.1223	✔	✔	✔	✔
FAX Driver	3.7.2327	✔	✔	✔	✔

Utilities	Version	Windows 8.1	Windows 10	Windows Server 2012 Server 2012 R2	Windows Server 2016 Server 2019
KYOCERA Net Viewer*	5.11.1308.8	✔	✔	✔	✔
Quick Network Setup	2.0.11	✔	✔		
KYOCERA Client Tool	1.2.95.8	✔	✔	✔	✔

(*) Does not support local connection.

Mac Driver	Version	MAC OS 10.5 - 10.15
PPD Driver	8.9527 [11-27-2019]	✔

Linux Driver
8.1910 [10-17-2019]

Known Issues:

All Windows Operating Systems

The DVD menu may not launch properly if the Windows operating system is not updated with the latest service packs and critical updates.
Solution: Update the Windows operating system with the latest service packs.

KYOCERA Net Viewer may not install correctly on PCs using Microsoft Windows Installer before 3.1 v2.
Solution: Update to the latest service pack and install the latest Microsoft Windows Installer.

When updating a utility using the DVD Software Installer, the utility installed incorrectly. This is a known issue with the Microsoft Windows Installer.
Solution: Uninstall the previous version of the utility before installing the new one.

Selecting some screen resolutions and text sizes may cause parts of the Driver User Interface to disappear.
Solution: Adjust your screen resolution and text size so that all buttons on the User Interface are visible.

Feed method cannot be configured in Client Tool when the SSL check box is selected in the settings dialog that opens from Scan > Preferences. This occurs when SSL or Enhanced WSD over SSL is disabled on the device.
Solution: The TWAIN Driver requires SSL for communication. Check Client Tool, CCRX, and the actual device to ensure the following are ON: SSL and Enhanced WSD over SSL.

The Duplex feature is enabled only when a Duplex unit is installed.

Status Monitor is not available from the client side in a server-client environment on Microsoft Windows Server 2008.

Adobe® Reader® 8.0 or later is required to read the PDF documentation.

Some versions of Internet Explorer display the following warning when the Readme file is opened from the DVD.
Active content can harm your computer or disclose personal information. Are you sure that you want to allow DVDs to run active content on your computer?
Solution: Click Yes to open the file. The Readme file is pure html without active content, but some versions of Internet Explorer display a warning for any html document that is launched from an external drive.

A FAX number can only be registered with numerals (0,1,2…) and the following characters: " * " (asterisk) , " – " (dash), " # " (pound sign), or a " " (space).

Windows 7 / Windows 8

Although a user has administration privileges on a machine, the user may not have admin privileges for a printer running on that machine.

Solution: Run the driver in administrator mode by choosing "Run as Administrator".

Windows Server 2008 R2 / Windows 7

"Error – Sent to Printer" error when you try to send a large print job to a Web Services for Devices-based printer in Windows Server 2008 R2 or in Windows 7.

Solution: A supported hotfix is available from Microsoft. Please refer to http://support.microsoft.com/kb/2276594/en-us?sd=rss&spid=14019 for details and instructions.

Windows 7, FAX DRIVER Only

To use a server for point and print in Windows7, select the "Render print job on client computers" checkbox in the Sharing tab.

Windows Server 2012

On Windows Server 2012, Desktop Experience needs to be installed before attempting to install WIA. If WIA installation fails once, it may not be possible to install even after installing Desktop Experience.

Solution: If the problem occurs, it is recommended to upgrade to Windows Server 2012 R2.